

**BURLINGTON
BOARD OF ELECTRIC COMMISSIONERS**

585 Pine Street
Burlington, Vermont 05401

GABRIELLE STEBBINS, CHAIR
SCOTT MOODY, VICE CHAIR
SABINA HASKELL
ROBERT HERENDEEN
TIM PERRIN

To be held at Burlington Electric Department

**AGENDA
Regular Meeting of the Board of Electric Commissioners
Wednesday, January 10, 2018 - 5:30 p.m.**

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|------------------------------------------------------------------------------------------------------------|----------------|
| 1. Agenda | 5:30 (5 min.) |
| 2. Minutes of the December 13, 2017 | 5:35 (5 min.) |
| 3. Public Forum | 5:40 (5 min.) |
| 4. Commissioners' Corner (Discussion) | 5:45 (10 min.) |
| 5. General Manager's Update (Oral Update)
Dashboard
News
Financials: November FY2018 and Forecast | 5:55 (30 min.) |
| 6. Customer Satisfaction Survey Presentation (M. Moser) | 6:25 (20 min.) |
| 7. Great Streets Standards (K. Merriman-Shapiro/M. Tuttle) | 6:45 (30 min.) |
| 8. Commissioners' Check-In | 7:15 (5 min.) |

Attest:



Laurie Lemieux, Board Clerk

Note: Members of the public may speak during the Public Forum, or when recognized by the Chair during consideration of a specific agenda item.

This agenda is available in alternative media forms for people with disabilities, and BED is accessible to people with handicaps. For more information, call 865-7415, or TTY #865-7386. Fax #865-7400.

NOTE: This meeting is scheduled to be broadcast on Channel 17 as follows:

TABLE OF CONTENTS

(For 01/10/18)

***** FYI *****

- Minutes of the December 13, 2017 Commission Meeting
- Monthly Highlights
- Great Street Standards Presentation
- Customer Satisfaction Survey

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